



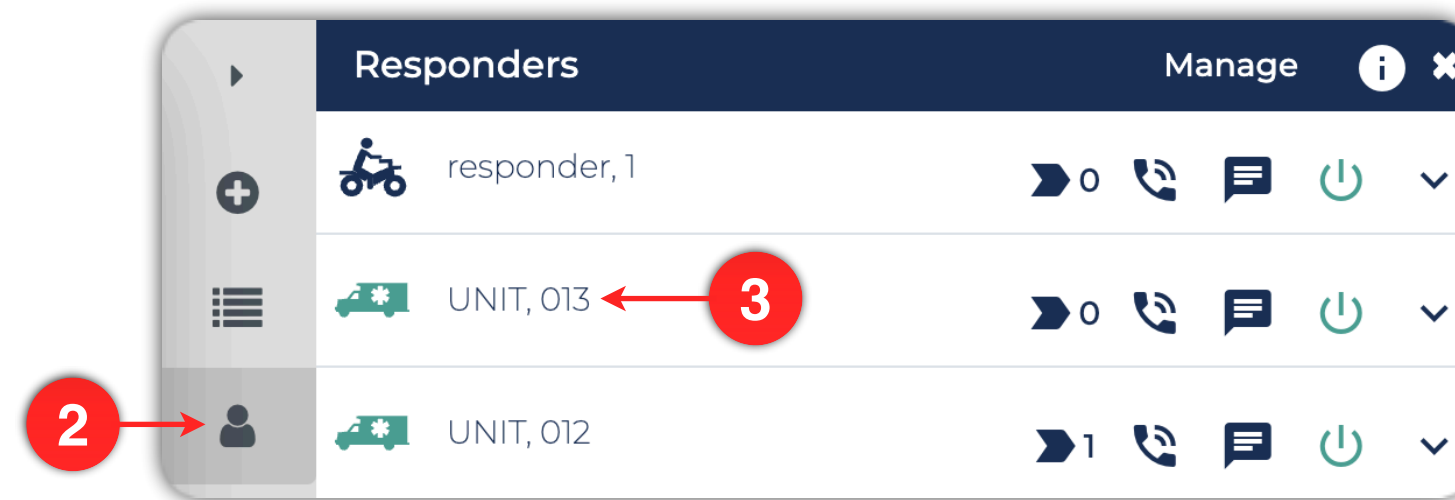
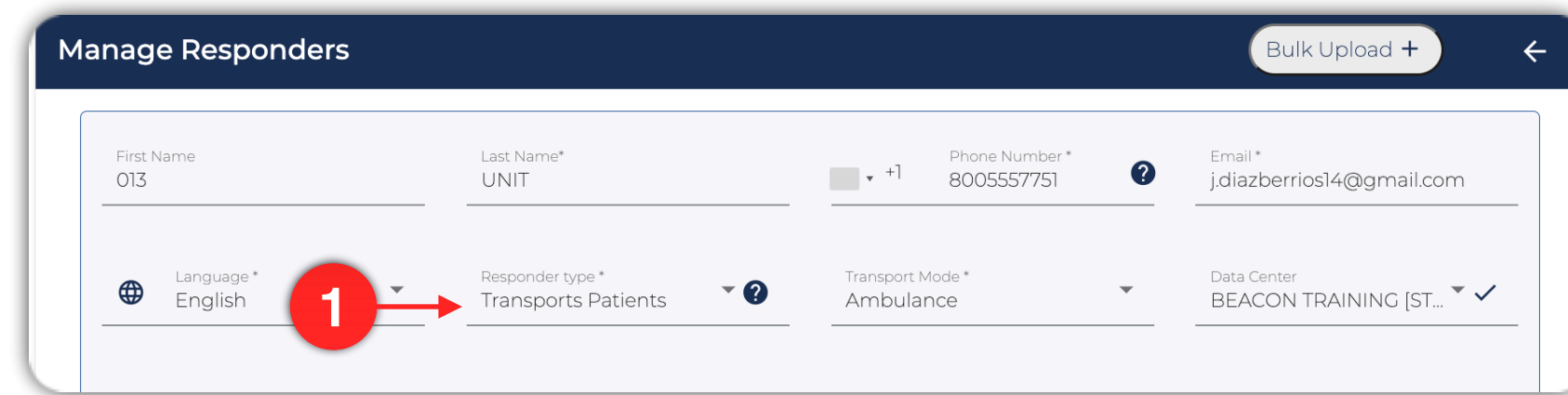
Exercise 1: Broadcast Alerts

Responder Typer: *Patient Transport*

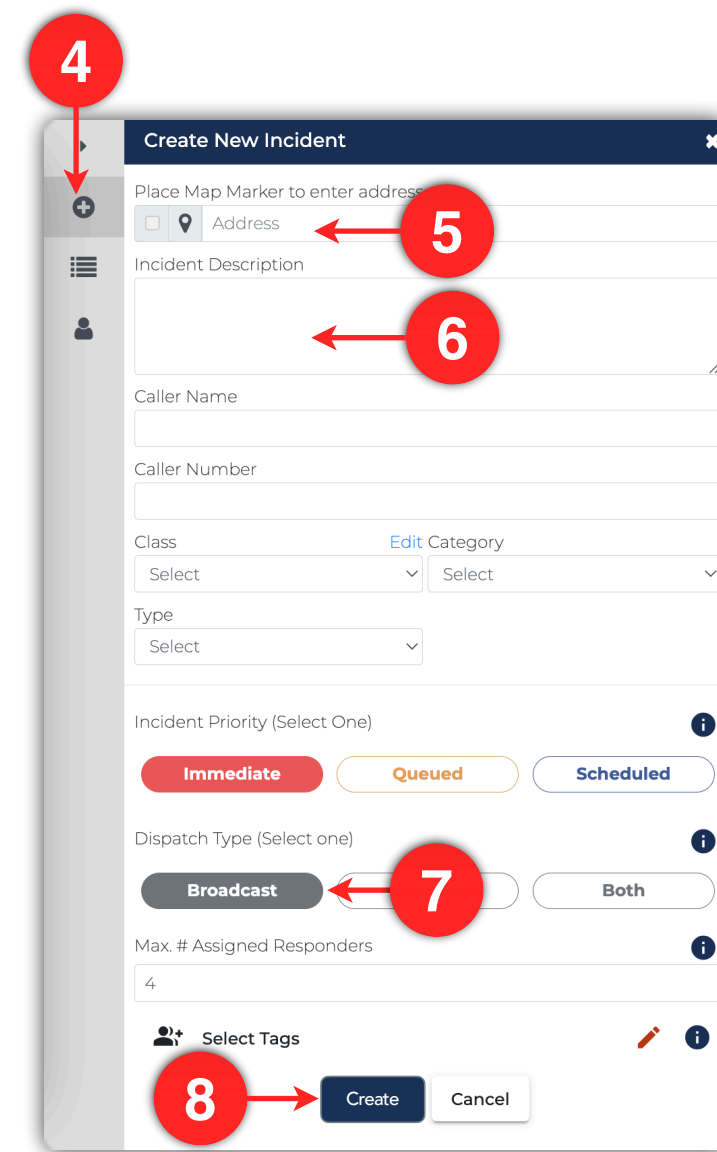
Follow these steps:

1. Create a Responder with the *Responder Type: Patient Transport*
2. Go to the Responders Tab on the home page
3. Make sure the same responder is available (no other responders should be available)
4. Click on the Create New Incident panel
5. Indicate the incident location on the map
6. Enter an incident description (not shown)
7. Check the "Broadcast Alert" box
8. Create the Incident

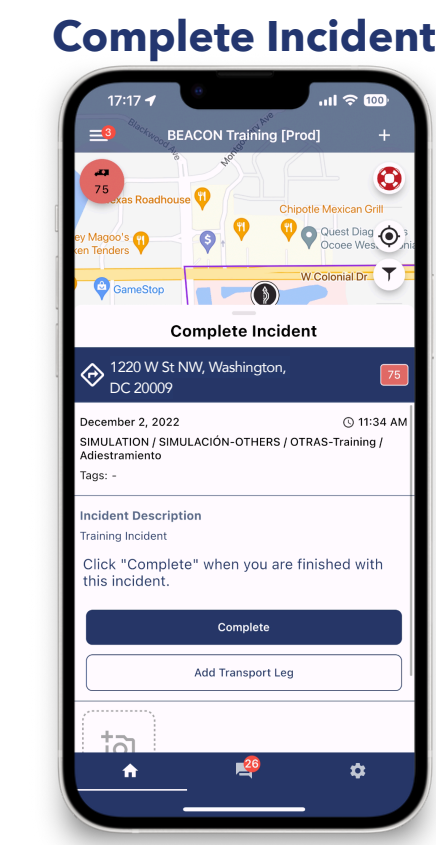
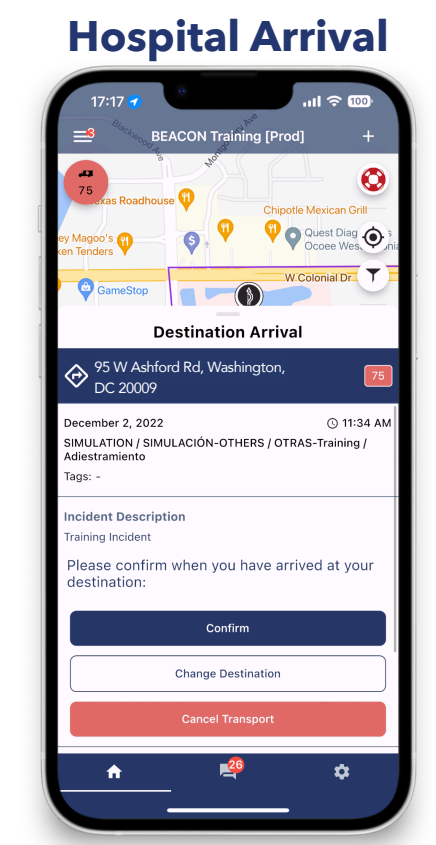
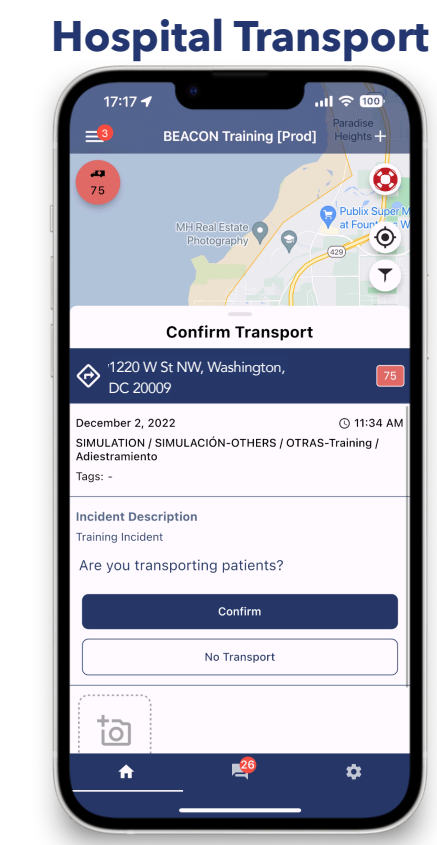
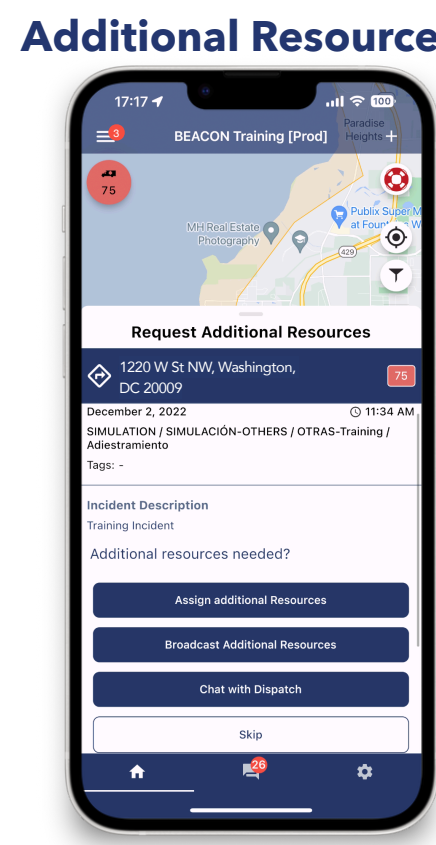
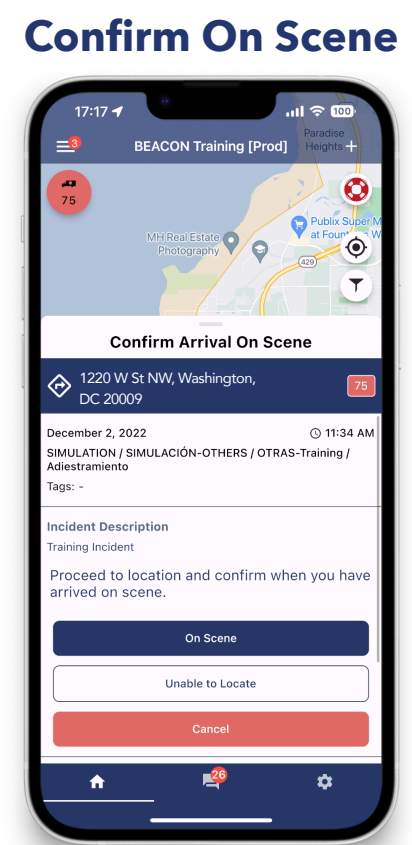
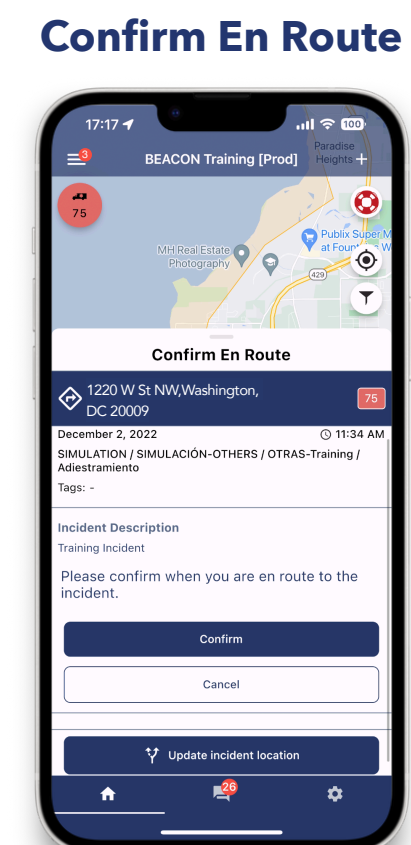
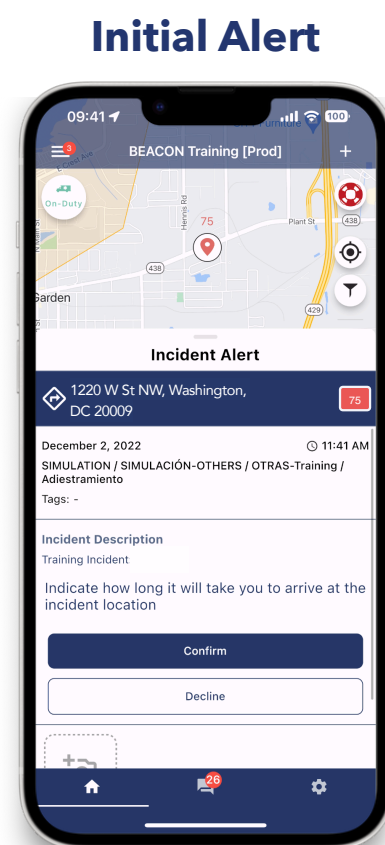
If you followed these directions exactly, your responder should expect to see this sequence of messages:



Read more about Creating Incident Alerts in the [Dispatcher Guide](#)



Mobile App



SMS

ALERT ***
 ID: 75
 SIMULATION / SIMULACIÓN - OTHER / OTRAS - Training
 1220 W St NW, Washington, DC 20009
 Motor Vehicle Collision - Two injured
 Responding?:
 Yes: 25.Minutes

ID: 75
 Confirm En Route:
 SIMULATION / SIMULACIÓN - OTHER / OTRAS - Training
 Emergency-Trauma-Road Traffic Injury
 Motor Vehicle Collision - Two injured
 Are you en route?
 Yes: 1
 Cancel Response: 0

ID: 75
 Proceed to location:
 SIMULATION / SIMULACIÓN - OTHER / OTRAS - Training
 Emergency-Trauma-Road Traffic Injury
 Motor Vehicle Collision - Two injured
 Are you on scene?
 Yes: 1
 Unable to locate: 2
 Cancel Response: 0

Incoming Resources:
 Unit 12
 (Do not reply.)
 Additional resources needed?
 Count: #RESOURCES
 No: 0
 *This message is **only** sent to **the first person to confirm on-scene**; all other responders will skip to the next message

Confirm Transport and ETA.
 Atrium Health: 1.Patients.ETA
 Distribution1: 2.Patients.ETA
 Distribution2: 3.Patients.ETA
 Huacas Clinic: 4.Patients.ETA
 McCall Center: 5.Patients.ETA
 St. Mary's Hospital: 6.Patients.ETA
 No Transport: 0

Confirm arrival at destination?
 Yes: 1
 Need Assistance: 2
 Report Delay: 3.Minutes
 Change Destination: 4
 Cancel: 0

Add Transport Leg: 1
 Complete Incident: 0



Exercise 2: Broadcast Alerts

Responder Typer: *Response Only*

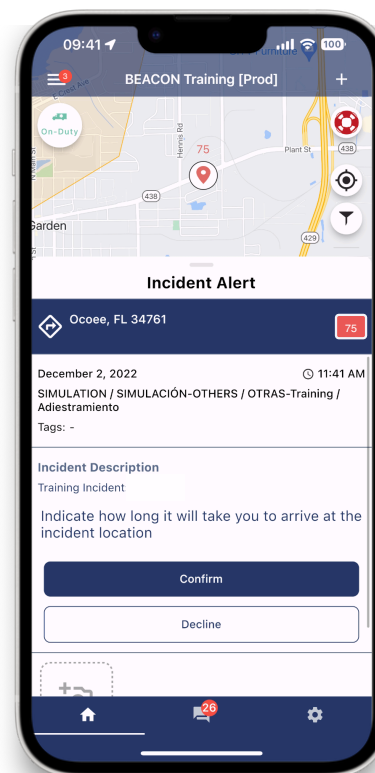
Follow these steps:

1. Create a Responder with the *Responder Type: Response Only*
2. Go to the Responders Tab on the home page
3. Make sure the same responder is available
4. Click on the Create New Incident panel
5. Indicate the incident location on the map
6. Enter an incident description (not shown)
7. Check the "Broadcast Alert" box
8. Create the Incident

Read more about Creating Incident Alerts in the [Dispatcher Guide](#)

If you followed these directions exactly, your responder should expect to see this sequence of messages:

Initial Alert



Mobile App

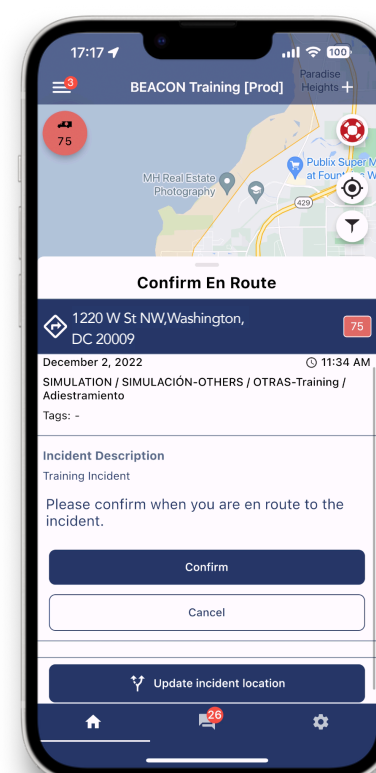
ALERT ***
ID: 75
Emergency-Trauma-Road Traffic Injury

1220 W St NW, Washington, DC 20009

Motor Vehicle Collision - Two injured

Responding?:
Yes: 25.Minutes

Confirm En Route



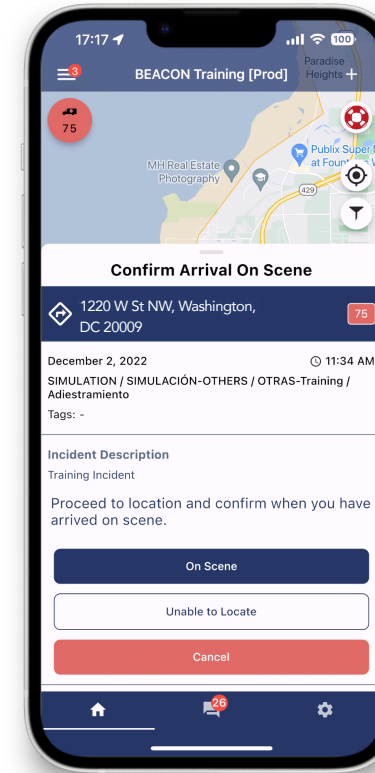
ID: 75
Confirm En Route:
1220 W St NW, Washington, DC 20009.

Emergency-Trauma-Road Traffic Injury

Motor Vehicle Collision - Two injured

Are you en route?
Yes: 1
Cancel Response: 0

Confirm On Scene



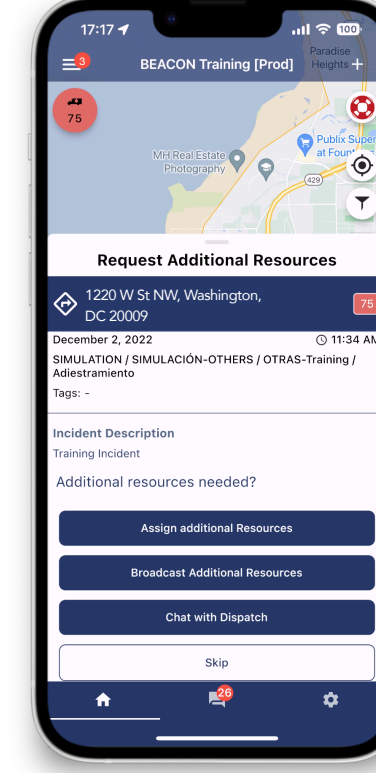
ID: 75
Proceed to location:
1220 W St NW, Washington, DC 20009.

Emergency-Trauma-Road Traffic Injury

Motor Vehicle Collision - Two injured

Are you on scene?
Yes: 1
Unable to locate: 2
Cancel Response: 0

Additional Resources*

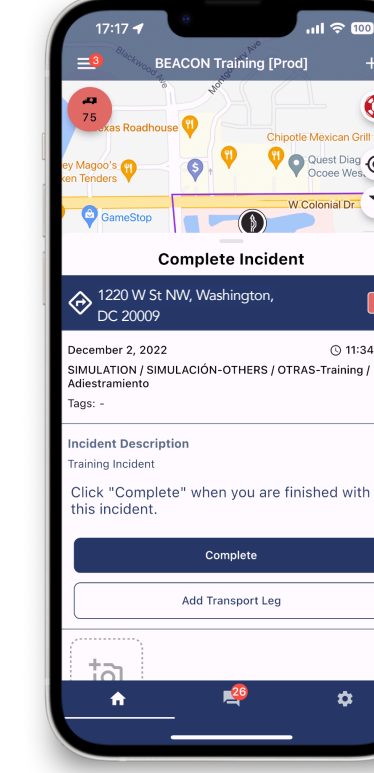


Incoming Resources:
Unit 12
(Do not reply.)

Additional resources needed?
Count: #RESOURCES
No: 0

*This message is **only** sent to **the first person to confirm on scene**; all other responders will skip to the next message

Complete Incident



Add Transport Leg: 1
Complete Incident: 0



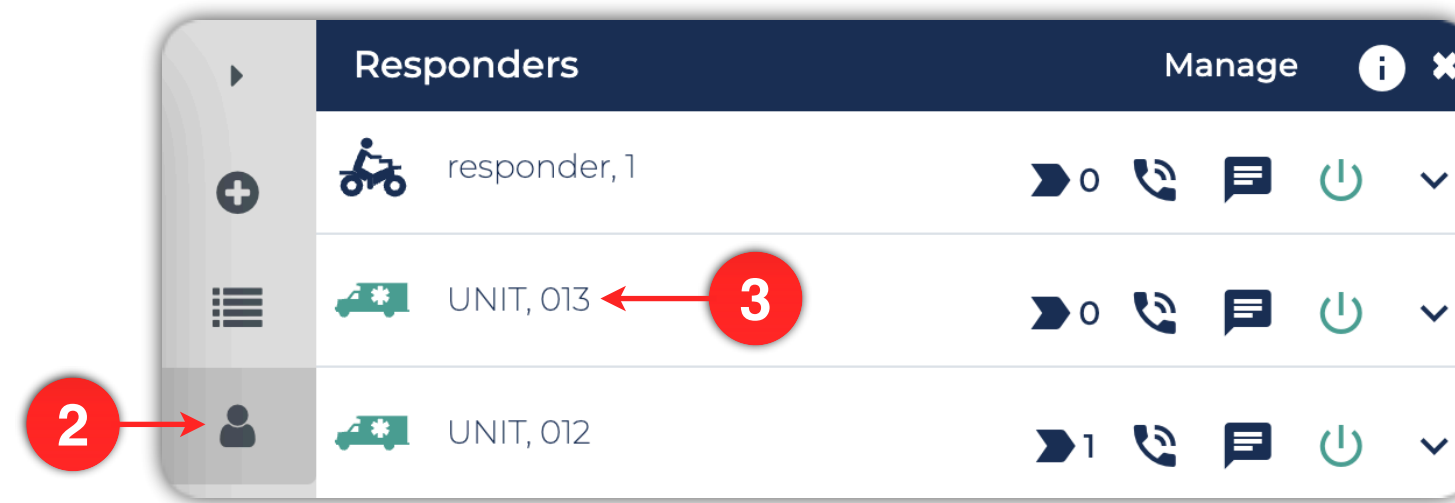
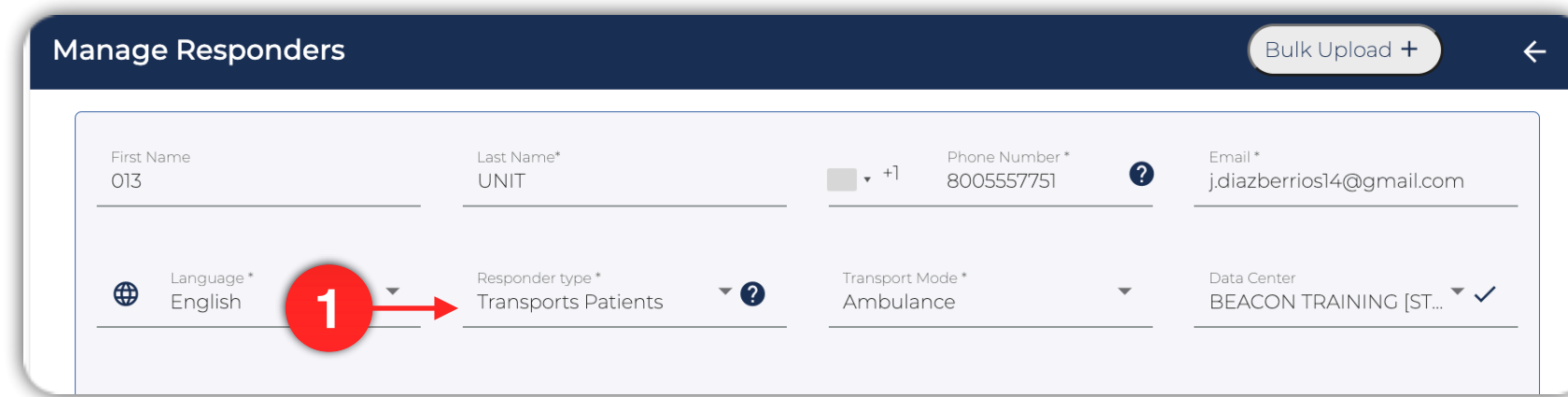
Exercise 3: Direct Assign

Responder Typer: *Patient Transport*

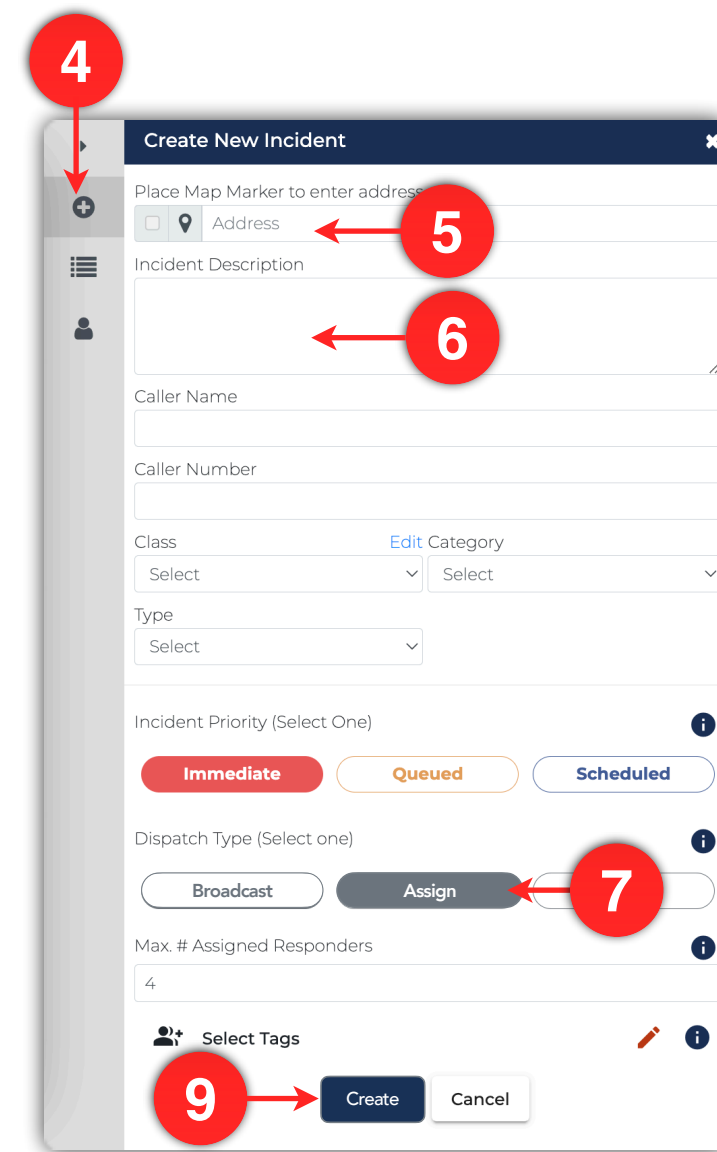
Follow these steps:

1. Create a Responder with the *Responder Type: Patient Transport*
2. Go to the Responders Tab on the home page
3. Make sure the same responder is available
4. Open the Create New Incident panel
5. Select the Incident Location on the map
6. Enter an Incident Description
7. Click the *“Assign”* button
8. Select the same responder from Step #3 in the Assign Responders dropdown (Not shown in image)
9. Create the incident

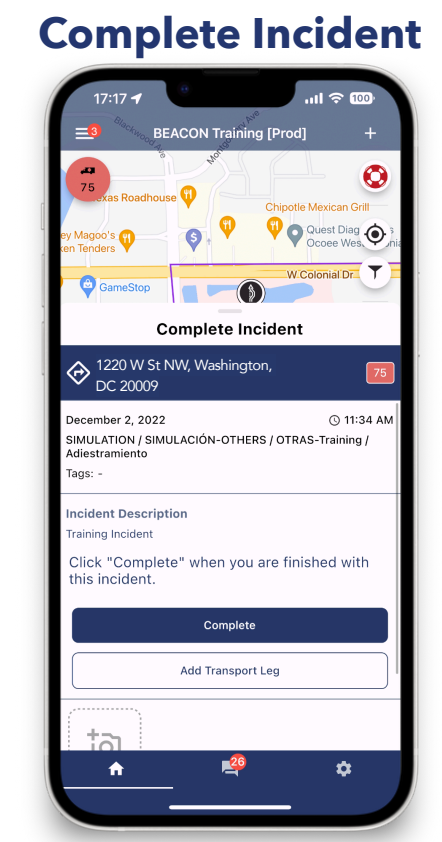
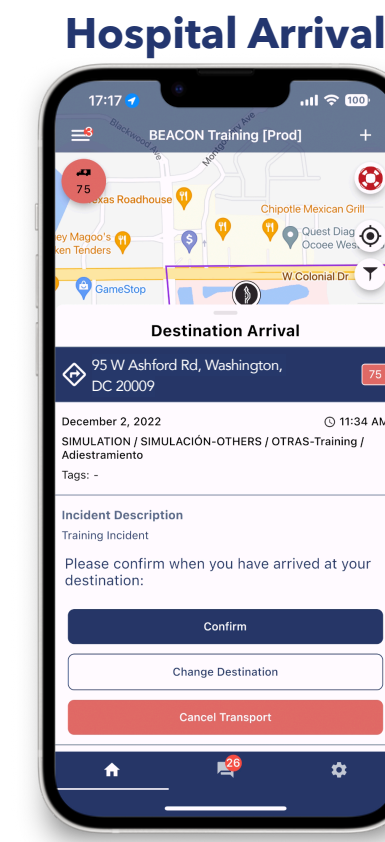
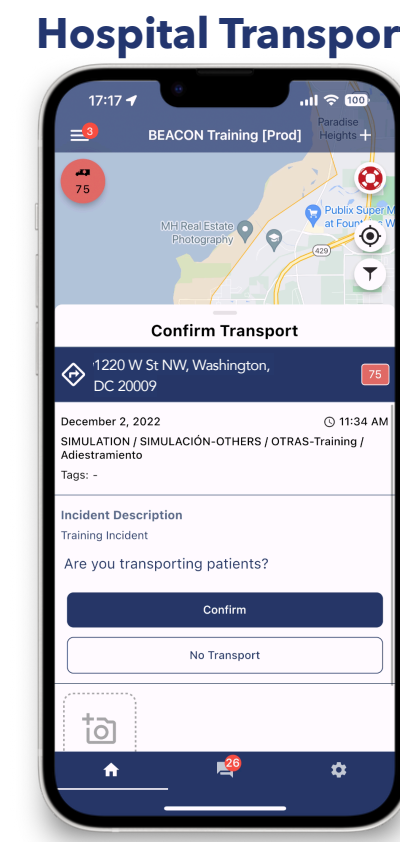
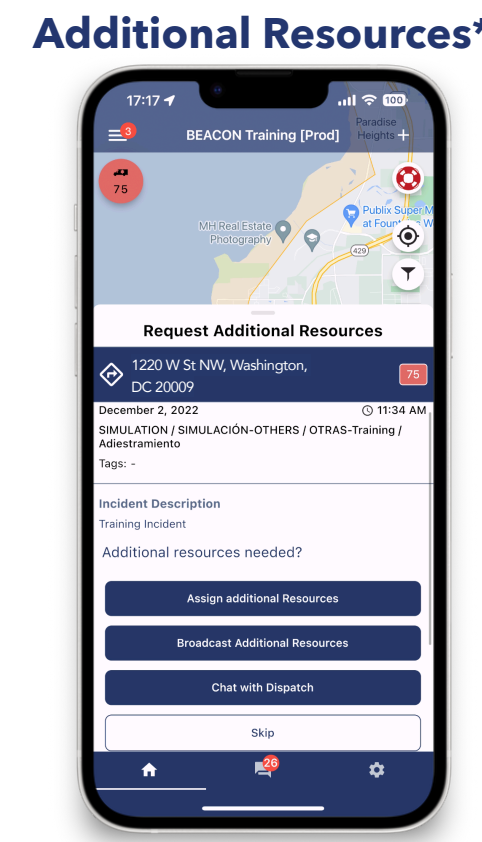
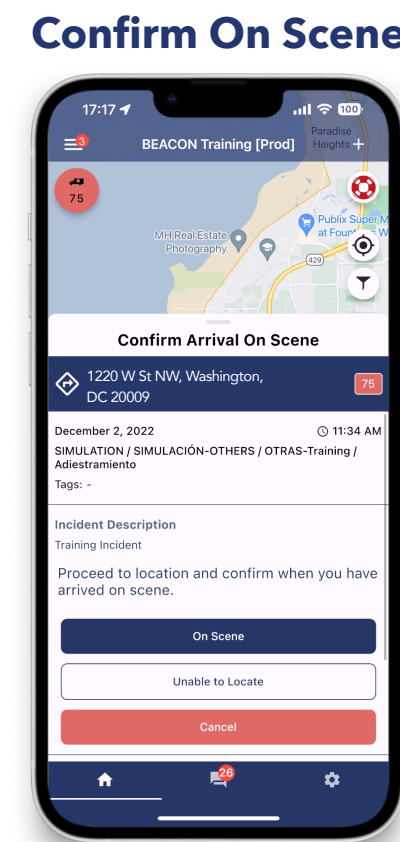
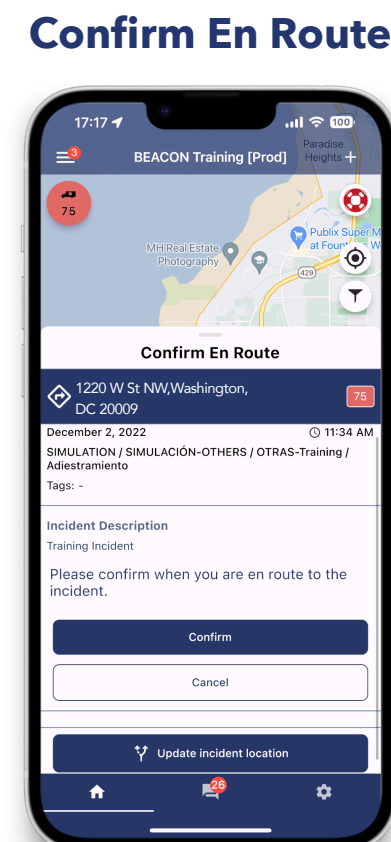
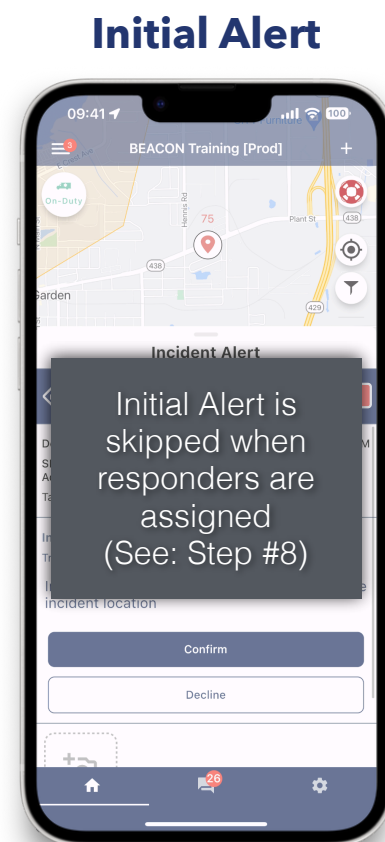
If you followed these directions exactly, your responder should expect to see this sequence of messages:



Read more about Creating Incident Alerts in the [Dispatcher Guide](#)



Mobile App



SMS

ALERT ***
 ID: 75
 Emergency-Trauma-Road Traffic Injury
 1220 W St NW, Washington, DC 20009
 Motor Vehicle Collision - Two injured
 Responding?:
 Yes: 25.Minutes

Initial Alert is skipped when responders are assigned (See: Step #8)

ID: 75
 Confirm En Route:
 1220 W St NW, Washington, DC 20009.
 Emergency-Trauma-Road Traffic Injury
 Motor Vehicle Collision - Two injured
 Are you en route?
 Yes: 1
 Cancel Response: 0

ID: 75
 Proceed to location:
 1220 W St NW, Washington, DC 20009.
 Emergency-Trauma-Road Traffic Injury
 Motor Vehicle Collision - Two injured
 Are you on scene?
 Yes: 1
 Unable to locate: 2
 Cancel Response: 0

Incoming Resources:
 Unit 12
 (Do not reply.)
 Additional resources needed?
 Count: #RESOURCES
 No: 0

*This message is **only** sent to the **first person to confirm on-scene**; all other responders will skip to the next message

Confirm Transport and ETA.
 Atrium Health: 1.Patients.ETA
 Distribution1: 2.Patients.ETA
 Distribution2: 3.Patients.ETA
 Huacas Clinic: 4.Patients.ETA
 McCall Center: 5.Patients.ETA
 St. Mary's Hospital: 6.Patients.ETA
 No Transport: 0

Confirm arrival at destination?
 Yes: 1
 Need Assistance: 2
 Report Delay: 3.Minutes
 Change Destination: 4
 Cancel: 0

Add Transport Leg: 1
 Complete Incident: 0



Exercise 4: Direct Assign

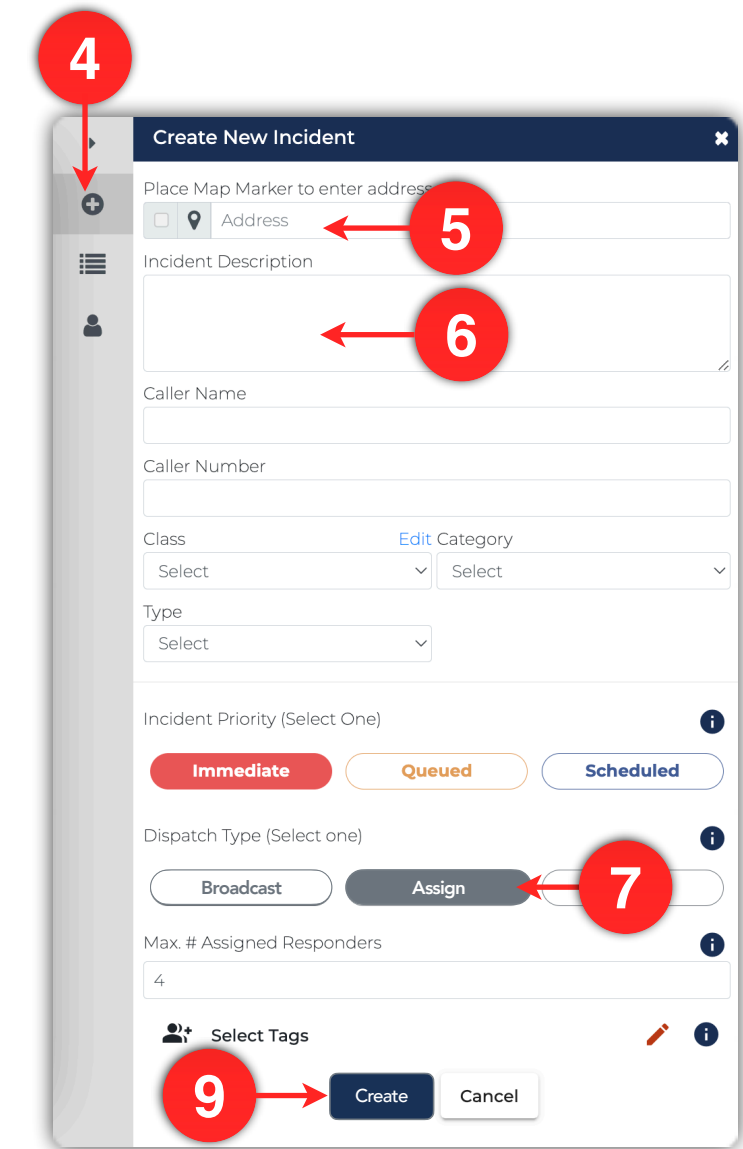
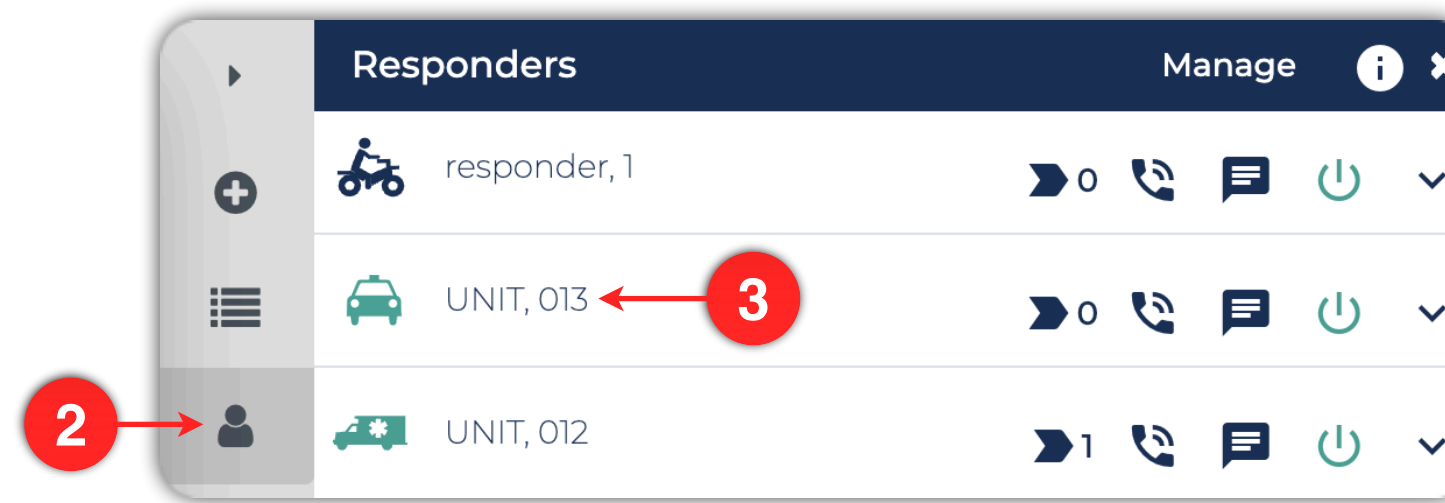
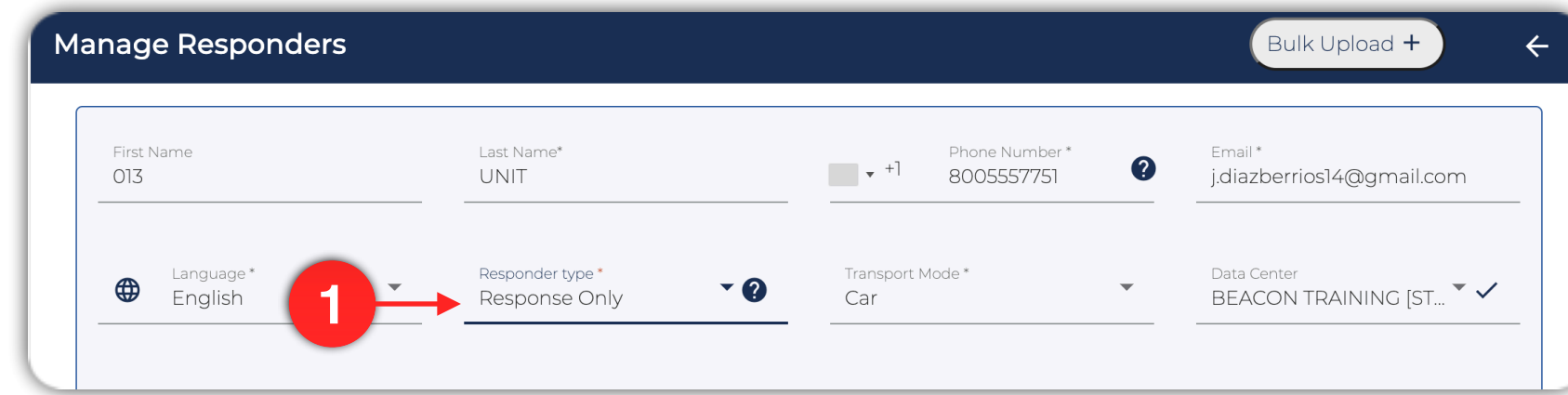
Responder Typer: *Response Only*

Read more about Creating Incident Alerts in the [Dispatcher Guide](#)

Follow these steps:

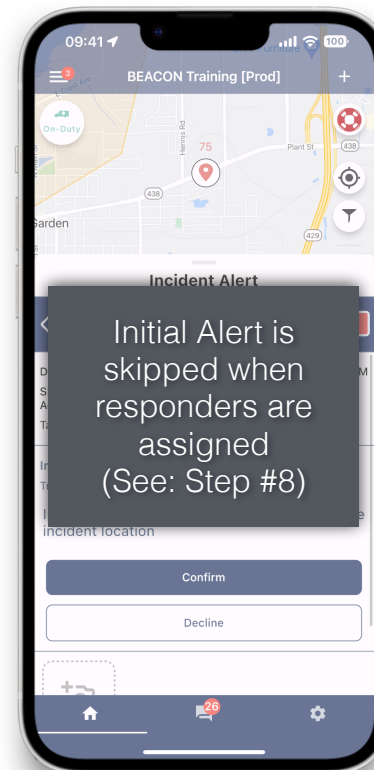
1. Create a Responder with the *Responder Type: Response Only*
2. Go to the Responders Tab on the home page
3. Make sure the same responder is available
4. Open the New Incident Panel
5. Select the incident location on the map
6. Enter an Incident Description
7. Select the *Assign* button
8. Select the same responder from Step #3 in the Assign Responders dropdown (Not shown in image)
9. Create the incident

If you followed these directions exactly, your responder should expect to see this sequence of messages:

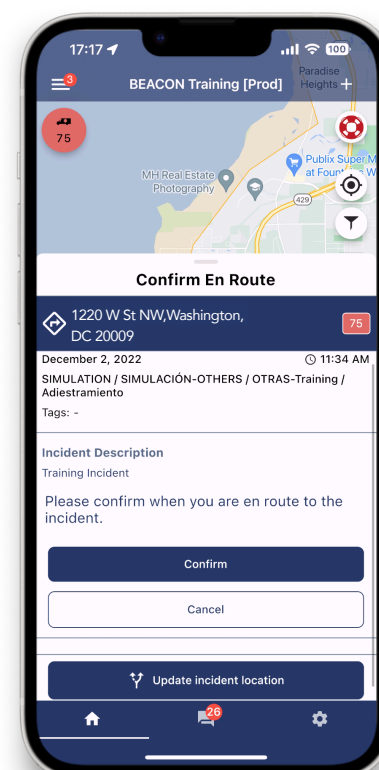


Mobile App

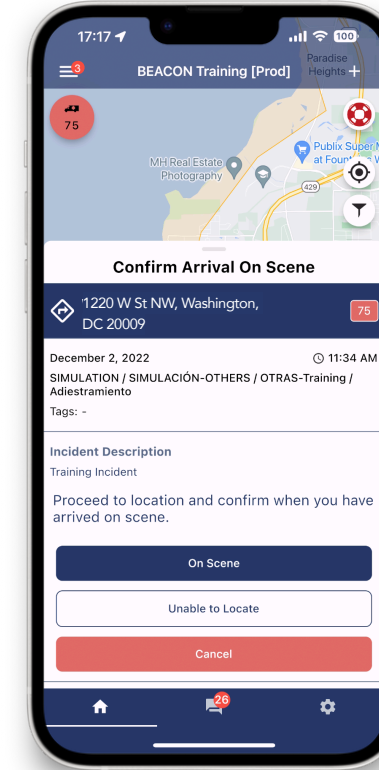
Initial Alert



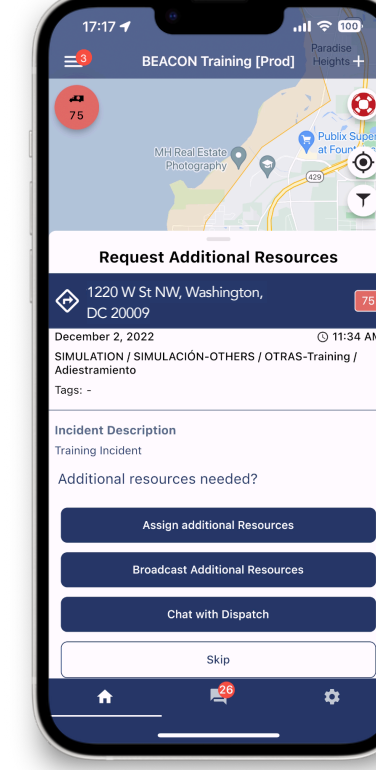
Confirm En Route



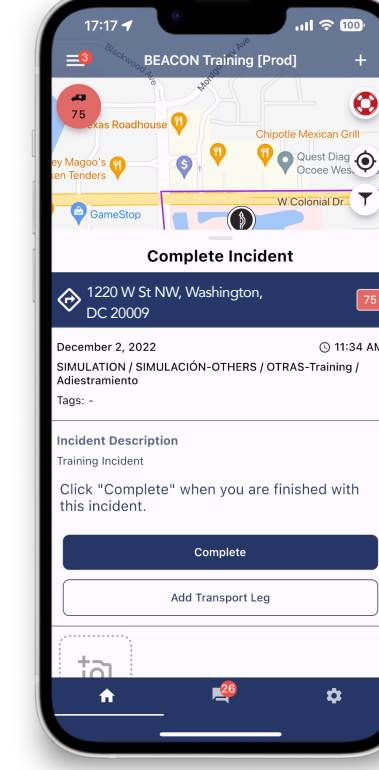
Confirm On Scene



Additional Resources*



Complete Incident



SMS

ALERT ***
 ID: 75
 Emergency-Trauma-Road Traffic Injury
 1220 W St NW, Washington, DC 20009
 Motor Vehicle Collision - Two injured
 Responding?:
 Yes: 25.Minutes

Initial Alert is skipped when responders are assigned (See: Step #8)

ID: 25
 Confirm En Route:
 1220 W St NW, Washington, DC 20009.
 Emergency-Trauma-Road Traffic Injury
 Motor Vehicle Collision - Two injured
 Are you en route?
 Yes: 1
 Cancel Response: 0

ID: 75
 Proceed to location:
 1220 W St NW, Washington, DC 20009.
 Emergency-Trauma-Road Traffic Injury
 Motor Vehicle Collision - Two injured
 Are you on scene?
 Yes: 1
 Unable to locate: 2
 Cancel Response: 0

Incoming Resources:
 Unit 12
 (Do not reply.)
 Additional resources needed?
 Count: #RESOURCES
 No: 0

Add Transport Leg: 1
 Complete Incident: 0

*This message is **only** sent to the **first person to confirm on-scene**; all other responders will skip to the next message